

2025-2026



RESIDENT GUIDE



moorheadmn.gov



MAYOR
Shelly Carlson
218.299.5307

Email the Mayor or
Council members at
moorheadmn.gov

GOVERNMENT

Mayor and City Council

Ward 1



Ryan Nelson
218.299.5549



Nicole Mattson
218.299.5541

Ward 2



Emily Moore
218.299.5543



Heather Nesemeier
218.299.5547

Ward 3



Lisa Borgen
218.299.5544



Deb White
218.299.5548

Ward 4



Sebastian McDougall
218.299.5542



Chuck Hendrickson
218.299.5545

City Council meets at 5:30 pm on the second and fourth Mondays of each month at the Hjemkomst Center, 202 1 Ave N. The public is welcome to attend.

moorheadmn.gov/government/mayor-city-council

Boards and Commissions

Meeting schedules and agendas are available at moorheadmn.gov

- Airport Committee
- Art & Culture Commission
- Board of Appeals & Equalization
- Charter Commission
- Economic Development Authority
- Human Rights Commission
- Library Board
- MATBUS Coordination Committee
- Oakport Joint Powers Board
- Park Advisory Board
- Planning Commission
- Public Housing Agency Board
- Public Service Commission

The Mayor and City Council appoint citizens each year to boards and commissions to serve as advisory groups to the Council. Applications are accepted year-round and will remain on file for two years after receipt.

To get involved, apply at moorheadmn.gov/government/boards-commissions

County, State, and Federal Officials

Clay County | claycountymn.gov
Minnesota | mn.gov
United States | usa.gov



MOORHEAD - A RISING, GROWING METRO WITH A BRIGHT FUTURE

Moorhead is growing rapidly, businesses are expanding, and a historic transformation has begun downtown. It's a great time to be part of Moorhead!

Coming 2026:

- **The Loop** – Home to the Moorhead Public Library with a walking loop, indoor playground, and Spark Center for Entrepreneurship.
- **11 St Underpass** – Trains won't slow you down as you move through the center of Moorhead faster and safer than ever.
- **Reimagine Romkey** – A \$10 million reimagining of Romkey Park bringing a new pool, splash pad, playground, skatepark, pickleball, basketball, soccer and more.

If you have questions, City of Moorhead staff members are here to serve and help. We hope you find this guide a useful reference to City services and contacts. We encourage you to **register for our e-Notifications and Cass Clay Alerts (and follow us on social media)** so you can receive important news and timely information on a regular basis.

If you need additional information, please contact City Hall at **218.299.5166**.

Moorhead City Hall | 403 Center Ave | Moorhead, MN 56560
M–F, 8 am–4:30 pm

Note: City Hall is under renovation (to be completed in 2026). Temporary address is 403 Center Ave (FM Center). Visit **moorheadmn.gov** for up-to-date service information.

Administration

Administration (general information)	City Hall	218.299.5166
Assessor	City Hall	218.299.5258
City Clerk	City Hall	218.299.5304
City Manager	City Hall	218.299.5303
Finance	City Hall	218.299.5301
Governmental Affairs	City Hall	218.299.5397
Human Resources/Jobs	City Hall	218.299.5179
Mass Transit (MATBUS)	650 23 St N (Fargo)	701.232.7500
Media/Communications	City Hall	218.299.5373

Community Development

Building Codes	City Hall	218.299.5424
Community Development	City Hall	218.299.5434
Economic Development	City Hall	218.299.5441
Planning and Zoning	City Hall	218.299.5370
Public Housing Agency (referral resource)	800 2 Ave N	218.299.5459
Rental Registration	City Hall	218.299.5434



EMERGENCY SERVICES

Emergency | DIAL 911

Dispatch (non-emergency, Fire and Police)	701.451.7660
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Police

Police (non-emergency)	911 11 St N	218.299.5120
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Fire

Station 1 (non-emergency)	111 12 St N	218.299.5298
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Station 2 (non-emergency)	2413 20 St S	218.299.5298
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Cass Clay Alerts

This system will notify you via email, text message, and/or voice communication (from Cass Clay Alerts site) of emergency situations, critical community alerts, severe thunderstorm warnings, flash flood warnings, and tornado warnings within moments of being issued by the National Weather Service. Register your address and phone number today at cassclayalerts.gov.

ENGINEERING

Engineering	City Hall	218.299.5390
Stormwater/Floodplain	2121 28 St N	218.299.5386 (option 6)
Wastewater Treatment/Sewer Maintenance		218.299.5386 (option 2)
For after hours emergencies: i.e. sewer backup call the number listed and select option 1		

Public Construction Information

Stay up-to-date on local transportation and public improvement projects by signing up for e-notifications on the City website. Find project details including start/end dates, contractor, project manager, and project type at moorheadmn.gov/departments/engineering/current-projects.

WATER AND ELECTRIC SERVICES

Moorhead Public Service (MPS)

Customer Service (electricity and water)	2901 S Frontage Rd, Ste 2	218.477.8000 (option 4)
After Hours Emergencies i.e. power outage, water main break		218.477.8080
Call Before You Dig		811

mpsutility.com | facebook.com/mpsutility | M–F, 8 am–4:30 pm

Bill Payment Options

Online: mympsbill.com

Automatic Payment: download form at mpsutility.com (right side of page)

Mail: PO Box 779, Moorhead, MN 56561-0779

In Person: Drop boxes (Front of building 2901 S Frontage Rd, Suite 2)
or with MPS Customer Service



PARKS AND RECREATION AND VOLUNTEER OPPORTUNITIES

Moorhead offers a wide variety of programming for youth, adults and seniors and numerous special events for the community. The City of Moorhead takes pride in 48 scenic parks, miles of bike and walking trails, playgrounds, swimming pools, shelters, golf courses, skating rinks and two dog parks.

See the program brochure, schedule of events and information about wading pool and shelter rental at moorheadparks.com.

Register by phone
or online: **218.299.5340**
or moorheadparks.com

Public golf courses
The Meadows | Village Green
moorheadgolf.com

  [@moorheadparksandrec](https://www.instagram.com/moorheadparksandrec)
Email: parkandrec@moorheadmn.gov

Volunteer

Get involved as a baseball coach, special event assistant, greeter, park program assistant or guide. Volunteers may also adopt flowerbeds, river stretches, parks, streets and ponds to help beautify our city. Call **218.299.5078** to learn more about volunteer opportunities.

Parks and Recreation Office	1300 15 Ave N	218.299.5340
Golf Course: The Meadows	401 34 St S	218.299.7888
Golf Course: Village Green	3421 Village Green Blvd	218.299.7888
Hjemkomst Center	202 1 Ave N	218.299.5515
Municipal Pool (Closed for 2025 Season)	800 19 St S	218.299.5364
Senior Connections	202 1 Ave N	218.299.5514
Senior Meals	202 1 Ave N	218.299.5519



PUBLIC WORKS

Public Works Customer Service:
sanitation, recycling, street maintenance,
forestry, curbside pick-up (branches/
yard waste), park maintenance

Compost Site	1800 Hwy 75 N	218.979.9516
Clay County Resource Recovery Center	3322 15 Ave N	218.299.5465

Residential Garbage and Recycling Pick-up

- Place garbage (collected weekly) and recycling (collected every other week) containers curbside on your day before 5 am, free of obstacles (2' radius including other containers).
 - Find your day and the Holiday Garbage Schedule at moorheadmn.gov/Sanitation.
- Excess garbage must be placed in a City of Moorhead pre-paid yellow bag, available for purchase at local grocery and retail stores. Garbage not in yellow bags incurs a special service charge.
- Large non-building-material items can be placed at the curb and arranged for pickup or brought to the Resource Recovery Center (incurs a special service charge).

Curbside Branch Pick-up

May–Sept. – Collected on your recycling day
Oct.–April – Call-in collection available

- Stack branches on your boulevard. Do not place in cans, boxes or other containers.
- Piles must be no longer than 12 feet long, 8 feet wide and 4 feet high.
- Individual pieces must not exceed 8 inches in diameter.

Curbside Yard Waste Pick-up

Mid–April – Mid–Nov. (weather dependent)

Drop-off collection available (limited basis) after curbside service ends.

- Yard waste (small twigs no thicker than a pencil, leaves, grass, and organic materials from gardens) is collected at the curb on your scheduled garbage day.
- Yard waste must be placed in compostable or paper bags, or reusable containers (not to exceed 30 pounds or 32 gallons). There is no limit on number of bags or containers.

1300 15 Ave N 218.299.5422 (general)
218.299.5347 (sanitation)

Compost Site

1800 Hwy 75 N | 218.979.9516
Mid–April – Mid–November

M–F: 8 am–4:15 pm, **Saturday:** 8–11:45 am

- Moorhead and Clay County residents may pick up free compost and wood chips. Residents may also drop off yard waste meeting the specifications detailed under Curbside Yard Waste Pick-up.

Collection Sites for Yard Waste and Recycling

- Public Works Facility**, 700 15 Ave N
- Solid Waste Transfer Station** (cardboard only), 2727 US Hwy 10 E
- Southside Park** (yard waste only), Parkview Drive/23 St S
- Woodlawn Point**, 418 Elm St S
- Oakport Compost Collection** (yard waste only), 809 58 Ave N

Clean Up Days

Clean Up Days is an annual opportunity for our community to dispose of extra trash and materials curbside. Each resident's Clean Up Day will be on their garbage day opposite their recycling week. Policies about what can and cannot be placed curbside are available at moorheadmn.gov/CleanupDays. The cost of this service is included in your monthly utility fee.

Recycling Reminders

Please keep non-recyclable items out of the recycling bin.

When in doubt, throw it out.

- Please do not attempt to recycle “tangles” (hoses, wires, lights, etc.) or plastic bags.
- See our recycling guide on page 8 and call 218.299.5422 with questions.

HOW TO PREPARE RECYCLING:

1. Please rinse, remove all caps, and flatten boxes before placing loosely in cart.
2. Do not place recycling in plastic bags
3. Place recycling cart at curb by 5am and at least 2 feet away from obstacles



RECYCLE:



Cardboard & Pizza Delivery Boxes



Newspapers & Magazines



Cartons
(Milk, Juice, Soup, Broth, Wine)



Product Boxes
Food, beverages, toiletries, etc
(No Styrofoam)



Steel, Tin, Aluminum & Aerosol Cans



Plastic Bottles, Containers & Jugs (#1-7)



Junk Mail, Office Paper & Phone Books

DO NOT RECYCLE:



Glass Jars & Bottles



Ceramics, Glassware & Mirrors



Medical Waste
Sharps, Lancets, etc.



Plastic Bags



Styrofoam Containers & Packaging



Aluminum Foil, Trays & Scrap Metal



Frozen Food Boxes & Ice Cream Cartons



Diapers, Food, Pet, Yard & Wood Waste



Household Hazardous Waste, Electronics, Batteries & Bulbs



Tanglers
(Extension Cords, Hoses, Holiday Lights, etc.)



Shredded Paper

moorheadmn.gov/recycle
218.299.5422

2025 RECYCLING CALENDAR

INCLUDING HOLIDAYS & DOUBLE ROUTES

Red: Recycling A Week

Blue: Recycling B Week

January

Su	M	Tu	W	Th	F	Sa
			★1	2	3	4
5	6	7	8	9	10	11
12	★13	14	15	16	17	18
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February

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2026 RECYCLING CALENDAR

INCLUDING HOLIDAYS & DOUBLE ROUTES

Red: Recycling A Week

Blue: Recycling B Week

January

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February

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June

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July

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August

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September

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December

Su	M	Tu	W	Th	F	Sa
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6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	*24	*25	26
27	28	29	30	31		

Find your week at moorheadmn.gov/recycle

Pickup dates are subject to change. Check moorheadmn.gov for more information.



KEEPING IN TOUCH AND VOTING

Sign Up for e-Notifications

Sign up to receive emails when news, events, and city service alerts are posted on the City's website, **moorheadmn.gov**. Click the eNotification link at the top of the home page to sign up today!

Events and Meetings Calendar

Visit **moorheadmn.gov** for a complete list of events, programs, and meetings. Want city meetings at your fingertips? Subscribe to the meetings calendar!

Voting

Who is eligible to vote?

Generally, a person is eligible to vote if, at the time of the election, he or she is 18 years of age or older, a U.S. citizen and has resided in Minnesota for at least 20 days.

How do I register to vote?

Contact the Clay County Auditor's Office at **218.299.5006** or **claycountymn.gov**.

Where do I vote?

Find your precinct and voting location at **moorheadmn.gov/voting**.

Consider serving as an Election Judge

Paid volunteers are needed to staff polling places, administer elections, protect voters' rights, and register voters. For more information, contact the City Clerk at **218.299.5304**.

Social Media



facebook.com/
cityofmoorhead

Instagram

LinkedIn





GOOD NEIGHBORS

You can make your neighborhood great by getting involved and taking pride in Moorhead. Knowing the people who live around you provides a stronger sense of community. The following are ideas to help you feel at home in Moorhead:



Smile and know your neighbors:

The No. 1 way to be a good neighbor is to be friendly.



Start a Neighborhood Block Club: It promotes a sense of community and helps everyone watch out for the neighborhood together. Contact the Community Policing Coordinator at **218.299.5143** for help getting started.



Celebrate considerably and watch the noise:

Realize that not everyone is on your schedule. Generally speaking, in residential areas, use special consideration with noise between 10 pm and 6 am.



Be responsible with pets: Pets are wonderful companions, but keep good habits in mind like leashing, minimizing barking and howling, and picking up waste.



Get to know Neighborhood Services: If you are concerned with parking, trash, junk vehicles, long grass, weeds, standing water, snow/ice removal or other general neighborhood problems, contact Neighborhood Services at **218.299.5434** or email neighborhood.services@moorheadmn.gov.



Plan or attend a Night to Unite event: Night to Unite, hosted by the Police Department on the first Tuesday in August, is an opportunity for Moorhead residents to gather as neighbors to affirm their commitment to a safe, healthy community. Call **218.299.5143** for more information.



Find connection and happenings at the Moorhead Public Library: Located at 118 5 St S, the library will be moving Spring of 2026 to The Loop – a new facility on Center Ave and 5 St N. The Loop will include a walking loop, playground, and Spark Center for Entrepreneurship. Make new friends, meet neighbors, and attend community events. Visit larl.org/moorhead.



City of Moorhead
403 Center Ave
PO Box 779
Moorhead, MN 56561

PRSTD STD
US POSTAGE
PAID
Permit No. 478
Moorhead, MN 56560

ERCWSS
POSTAL CUSTOMER
CAR-RT-SORT



MATBUS PUBLIC TRANSPORTATION

MATBUS Fixed Route | 701.232.7500

- 19 routes reaching Moorhead, Dilworth, Fargo, and West Fargo
- Buses operate Monday-Friday 6:15 am–10:15 pm, and Saturdays 7:15 am–10:15 pm. Current timetables and trip planning are available at matbus.com.

Metro Senior Ride | 701.356.7433

- For seniors age 60+

MAT Paratransit | 701.235.4464

- Door-to-door service for persons with disabilities

Ground Transportation Center | 502 NP Ave, Fargo, ND

- Purchase tickets and passes; transfer between Moorhead and Fargo fixed routes.

Technology Tools Improve the User Experience

- **Plan your trip on MATBUS.com, powered by Google Maps integration.** You can also start your trip with the Google Maps app or website by selecting public transport, rather than the driving or walking options.
- **Track your bus in real time at ridematbus.com.** With this website, you can view live updates on arrival times, and see how far the bus is from your stop.
- **The MATBUS Connect app is your fast, easy, on-the-go payment option!** Load money to your account and purchase mobile tickets from anywhere – no need to travel downtown to buy a pass.



Follow MATBUS on

