



## 2021-2022 RESIDENT GUIDE





# GOVERNMENT

## MAYOR AND CITY COUNCIL | CITY

City Council meets the second and fourth Mondays of each month at 5:30 pm. Residents may attend in person or virtually via the link on our website.

[cityofmoorhead.com/government/mayor-city-council](http://cityofmoorhead.com/government/mayor-city-council)

**MAYOR**  
**Shelly Carlsson**  
218.299.5307

Email the Mayor or Council members by visiting [cityofmoorhead.com](http://cityofmoorhead.com)

### Ward 1



**Shelly Dahlquist**  
218.299.5549



**Matthew Gilbertson**  
218.299.5541

### Ward 2



**Laura Caroon**  
218.299.5543



**Heather Nesemeier**  
218.299.5547

### Ward 3



**Larry Seljevoold**  
218.329.9214



**Deb White**  
218.299.5548

### Ward 4



**Steve Lindaas**  
218.299.5542



**Chuck Hendrickson**  
218.299.5545

## Boards and Commissions | City

The Mayor and City Council appoint citizens each year to boards and commissions to serve as advisory groups to the Council. Visit [cityofmoorhead.com](http://cityofmoorhead.com) for dates, agendas, and minutes.

- Airport Committee
- Art & Culture Commission
- Board of Appeals & Equalization
- City Charter Commission
- Economic Development Authority Board
- Human Rights Commission
- Library Board
- Park Advisory Board
- Planning Commission/  
Board of Adjustment
- Public Housing Agency Board
- Public Service Commission

**Get involved**—the Mayor and City Council are always looking for individuals to serve. Applications are accepted year-round and will remain on file for one year after receipt. If you are interested in serving on a board or commission, visit [cityofmoorhead.com/government/boards-commissions](http://cityofmoorhead.com/government/boards-commissions) for an application.

## Clay County Commissioners | County

The Clay County Board of Commissioners meets the first Tuesday of each month at 8:30 am in the Clay County Courthouse, 807 11 St N, Moorhead.

**218.299.5012 | [claycountymn.gov](http://claycountymn.gov)**

## mn.gov | State

Governor Tim Walz  
MN Senator Kent Eken (District 4)  
MN Representative Heather Keeler (District 4A)  
MN Representative Paul Marquart (District 4B)

**DISTRICT 1**  
**DISTRICT 2**  
**DISTRICT 3**  
**DISTRICT 4**  
**DISTRICT 5**

Jenna Kahly  
Frank Gross  
Jenny Mongeau  
Kevin Campbell  
David Ebinger

## usa.gov | Federal

US President Joseph R. Biden  
US Senator Tina Smith  
US Senator Amy Klobuchar  
US Representative Michelle Fischbach (District 7)



# MOORHEAD

## THIS IS WHERE THE STRONG BELONG

Proud. Resilient. Cooperative. Kind. Courageous. Vibrant.  
And yes, strong.

Moorhead residents are all of these things and so much more.

We are ambitious, energetic, hard-working people who savor experiences – both shared and individual – that celebrate our heritage, our cultures, and our diversity. Our business/restaurant/arts community provides a wide range of services for your lifestyle, while our ever-changing landscape of four distinct seasons offers a multitude of outdoor opportunities.

Thank you for choosing to make your home in Moorhead. We know you had options, and are glad that you are here! The City of Moorhead staff is here to serve and help. We hope you find this guide a useful reference to City services and contacts.

We welcome your questions and your suggestions, and we encourage you to register for our e-Notifications and Cass Clay Alerts (and follow us on Facebook!) so you can receive important news and timely information on a regular basis.

If you need additional information, please contact City Hall at **218.299.5166**.

Moorhead City Hall | 500 Center Ave | Moorhead, MN 56560  
[cityofmoorhead.com](http://cityofmoorhead.com) | M – F, 8:00 am – 4:30 pm

### Administration

<b>Administration (general information)</b>	500 Center Ave, 3rd Floor	218.299.5166
<b>Assessor</b>	500 Center Ave, 3rd Floor	218.299.5258
<b>Economic Development</b>	500 Center Ave, 3rd Floor	218.299.5441
<b>City Clerk</b>	500 Center Ave, 3rd Floor	218.299.5304
<b>City Manager</b>	500 Center Ave, 3rd Floor	218.299.5303
<b>Governmental Affairs/Media</b>	500 Center Ave, 3rd Floor	218.299.5372
<b>Finance</b>	500 Center Ave, 3rd Floor	218.299.5319
<b>Human Resources/Jobs</b>	500 Center Ave, 3rd Floor	218.299.5179
<b>Mass Transit (MATBUS)</b>	650 23 St N (Fargo)	701.232.7500

### Community Development

<b>Building Codes</b>	500 Center Ave, 4th Floor	218.299.5424
<b>Community Development</b>	500 Center Ave, 4th Floor	218.299.5434
<b>Planning and Zoning</b>	500 Center Ave, 4th Floor	218.299.5370
<b>Public Housing Agency (referral resource)</b>	800 2 Ave N	218.299.5459
<b>Rental Registration</b>	500 Center Ave, 4th Floor	218.299.5434



## EMERGENCY SERVICES

### Emergency | DIAL 911

<b>Dispatch (non-emergency; Fire and Police)</b>	701.451.7660
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### Police

<b>Police (non-emergency)</b>	911 11 St N	218.299.5120
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### Fire

<b>Fire (non-emergency)</b>	111 12 St N	218.299.5298
<b>Fire Station 1 (north)</b>	1120 1 Ave N	218.299.5432
<b>Fire Station 2 (south)</b>	2413 20 St S	218.299.5435

## Cass Clay Alerts

This system will notify you via email, text message, and/or voice communication (from Cass Clay Alerts site) of emergency situations, critical community alerts, severe thunderstorm warnings, flash flood warnings, and tornado warnings within moments of being issued by the National Weather Service. Register your address and phone number today at [cassclayalerts.gov](https://cassclayalerts.gov)

## Engineering

<b>Engineering</b>	500 Center Ave, 4th Floor	218.299.5390
<b>Stormwater/Flood Plain</b>	2121 28 St N	218.299.5386 (option 6)
<b>Wastewater Treatment/Sewer Maintenance</b>	2121 28 St N	218.299.5386 (option 2)

## Public Construction Information

Stay up-to-date on local transportation and public safety improvement projects. Find project details including start/end dates, contractor, project manager, and project type at [cityofmoorhead.com/departments/engineering/current-projects](https://cityofmoorhead.com/departments/engineering/current-projects).

## WATER AND ELECTRIC SERVICES

### Moorhead Public Service

<b>Customer Service (electricity and water)</b>	500 Center Ave, 2nd Floor	218.477.8000 (option 4)
<b>After Hours Emergencies</b> i.e. power outage, water main break		218.477.8080
<b>Call Before You Dig</b>		811

[mpsutility.com](https://mpsutility.com) | [facebook.com/mpsutility](https://facebook.com/mpsutility) | M – F, 8:00 am – 4:30 pm

### Bill Payment Options

**Online:** [mympsbill.com](https://mympsbill.com)

**Automatic Payment:** download form at [mpsutility.com](https://mpsutility.com) (right side of page)

**Mail:** PO Box 779, Moorhead, MN 56561-0779

**In Person:** drop box (Moorhead Center Mall Atrium) or with Customer Service **(2nd Floor)**





# PARKS AND RECREATION AND VOLUNTEER OPPORTUNITIES

Moorhead offers a wide variety of programming for youth, adults, and seniors throughout the year as well as several special events for the community. The City of Moorhead takes pride in its 46 scenic parks, miles of bike and walking trails, playgrounds, swimming pools, shelters, golf courses, skating rinks, and two dog parks!

## Volunteer

Get involved as a baseball coach, special event assistant, greeter, park program assistant, or guide. Volunteers may also Adopt-A-Flowerbed or Adopt-A-Park to help beautify our city. Call **218.299.5296** to learn more about volunteer opportunities.

Interactive brochure and schedule of events including registration  
**moorheadparks.com**

Register by phone  
or online: **218.299.5340**  
or **cityofmoorhead.com**.

Public golf courses  
The Meadows | Village Green  
**moorheadgolf.com**

<b>Parks and Recreation Office</b>		218.299.5340
<b>Golf Course: The Meadows</b>	401 34 St S	218.299.7888
<b>Golf Course: Village Green</b>	3421 Village Green Blvd	218.299.7888
<b>Hjemkomst Center</b>	202 1 Ave N	218.299.5515
<b>Senior Connections</b>	202 1 Ave N	218.299.5514
<b>Senior Meals</b>	202 1 Ave N	218.299.5519



# PUBLIC WORKS

**Public Works Customer Service:** garbage, recycling, street maintenance, forestry, curbside pick-up (branches/yard waste)

700 15 Ave N

218.299.5422 (general)

218.299.5347 (sanitation)

**Solid Waste Transfer Station**

2727 Hwy 10 E

218.299.5465

**Compost Site**

1800 Hwy 75 N

218.979.9516

## Garbage and Recycling

- Place garbage (collected weekly) and recycling (collected every other week) containers curbside on your day before 5 am, free of obstacles (2' radius including other containers)
  - If your collection day falls on a holiday, items will be collected the following business day beginning at 4 am
  - Find your day and the Holiday Garbage Schedule at [cityofmoorhead.com](http://cityofmoorhead.com)
- Excess garbage must be placed in a City of Moorhead pre-paid yellow bag, available for purchase at local grocery and retail stores—garbage not in yellow bags incurs a special service charge

## Curbside Branch Pick-up

**May – Sep** – Collected on your recycling day

**Oct – Apr** – Call-in collection available

- Stack branches on your boulevard—do not place in cans, boxes, or other containers
- Piles must be no longer than 12 feet long, 8 feet wide, and 4 feet high
- Individual pieces must not exceed 8 inches in diameter—larger items and root balls incur an additional charge

## Curbside Yard Waste Pick-up

**Mid-Apr – mid-Nov** (weather dependent)

Drop-off collection available (limited basis) after curbside service ends.

- Yard waste (small twigs no larger than a pencil, leaves, grass, and organic materials from gardens) is collected at the curb on your scheduled garbage day
- Yard waste must be placed in clear 32 gallon bags or 32 gallon cans that weigh less than 30 pounds—no limit on number of bags or containers

## Compost Site

**1800 Hwy 75 N**

**218.979.9516**

**mid-Apr – mid-Nov**

**M – F** – 8:00 am – 4:15 pm

**Sa** – 8:00 am – 11:45 am

**Su** – closed

- Yard waste (small twigs no larger than a pencil, leaves, grass, and organic materials from gardens) must be in clear 32 gallon bags or 32 gallon cans that weigh less than 30 pounds
- Moorhead and Clay County residents may pick-up two yards of free compost per day

## Collection Sites for Compost and Recycling

**218.299.5347**

- Minnesota Recycling**, 1321 1 Ave N
- Public Works Facility**, 700 15 Ave N
- Solid Waste Transfer Station**, 2727 US Hwy 10 E (cardboard only)
- Southside Park** (compost only) Parkview Drive/23 St S
- Woodlawn Point**, 418 Elm St S
- Oakport Compost Collection**, 809 58 Ave N (compost only)

## Cleanup Week

Visit [cleanupweek.com](http://cleanupweek.com)

Clean Up Week is as it sounds—an annual opportunity for our community to dispose of extra trash and materials curbside. The details of the disposal policies, what can and cannot be placed curbside are available at [cleanupweek.com](http://cleanupweek.com). The cost of this service is included in your monthly utility fee.

# 2021 RECYCLING CALENDAR

## RESIDENTIAL CURBSIDE SCHEDULE

### January

Su	M	Tu	W	Th	F	Sa
					1	2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30
31						

### February

Su	M	Tu	W	Th	F	Sa
	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28						

### March

Su	M	Tu	W	Th	F	Sa
	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30	31			

### April

Su	M	Tu	W	Th	F	Sa
				1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	

### May

Su	M	Tu	W	Th	F	Sa
					1	
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
30	31					

### June

Su	M	Tu	W	Th	F	Sa
		1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30			

### July

Su	M	Tu	W	Th	F	Sa
				1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	31

### August

Su	M	Tu	W	Th	F	Sa
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30	31				

### September

Su	M	Tu	W	Th	F	Sa
			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30		

### October

Su	M	Tu	W	Th	F	Sa
					1	2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30
31						

### November

Su	M	Tu	W	Th	F	Sa
	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30				

### December

Su	M	Tu	W	Th	F	Sa
			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30	31	

Find your week and additional dates  
at [cityofmoorhead.com/recycle](http://cityofmoorhead.com/recycle)

Red: **A Week**      Blue: **B Week**



Recycling at your home



Always in the bin



**Plastic Bottles, Containers, & Jugs (#1-7)**



**Steel, Tin, Aluminum, & Aerosol Cans**



**Boxes: Food, Beverage, & Toiletries**



**Junk Mail, Office Paper, & Phone Books**



**Newspapers & Magazines**



**Cardboard & Pizza Boxes**



**Cartons (Milk, Juice, Soup, Broth, Wine)**



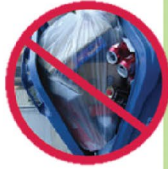
**Glass Jars & Bottles**



## How to Prepare Recycling:

Please Rinse, Remove All Caps, & Flatten Boxes Before Placing Loosely In Cart.  
Do Not Place Recycling In Plastic Bags.

Place Recycling Cart At Curb By 500 AM & At Least 2 Feet Away From Obstacles.







Recycling at your home



Never in the bin

**Never** Plastic Bags



**Never** Styrofoam Containers & Packaging



**Never** Diapers, Food, Pet, Yard, & Wood Waste



**Never** Household Hazardous Waste, Electronics, Batteries & Bulbs



**Never** Ceramics, Glassware, & Mirrors



**Never** Medical Waste (Sharps, Lancets, Etc.)



**Never** Aluminum Foil, Trays, & Scrap Metal



**Never** Freezer Boxes & Ice Cream Cartons



**Never** Tangles (Extension Cords, Hoses, Holiday Lights, etc.)



**Never** Shredded Paper



City of Moorhead Public Works Dept.  
[cityofmoorhead.com/recycle](http://cityofmoorhead.com/recycle)  
218.299.5422

**NO-SORT RECYCLING PROGRAM**



## GOOD NEIGHBORS

You can make your neighborhood great by getting involved and taking pride in Moorhead. Knowing the people who live around you provides a stronger sense of community. The following are ideas to help you feel at home in Moorhead:



**Smile and know your neighbors**—the number one way to be a good neighbor is to be friendly.



**Start a Neighborhood Block Club**—it promotes a sense of community and helps everyone watch out for the neighborhood together. Contact the Community Policing Coordinator at **218.299.5143** for help getting started.



**Celebrate considerably and watch the noise**—realize that not everyone is on your schedule. Generally speaking, in residential areas, use special consideration with noise between 10:00 pm and 6:00 am.



**Enjoy the outdoors**—recreational fires are a great way to get to know neighbors, but there are a few things to remember. Learn more at [moorheadfire.com](http://moorheadfire.com) or call **218.299.5298**.



**Be responsible with pets**—pets are wonderful companions, but keep good habits in mind like leashing, minimizing barking/howling, and picking up waste. Additionally, realize that roaming cats can be a menace to our neighbors' sandboxes and gardens.



**Get to know Neighborhood Services**—if you are concerned with parking, trash, junk vehicles, long grass, weeds, standing water, snow/ice removal, or general problem reporting, contact Neighborhood Services via phone at **218.299.5434** or via email at [neighborhood.services@cityofmoorhead.com](mailto:neighborhood.services@cityofmoorhead.com).



**Plan or attend a Night to Unite event**—night to Unite, hosted by the Police Department on the first Tuesday in August, is an opportunity for Moorhead residents to gather as neighbors to affirm their commitment to a safe, healthy community. Call **218.299.5143** for more information.





# KEEP IN TOUCH AND VOTING

## Sign Up for e-Notifications

Sign up to receive emails when news, events, and city service alerts are posted on the City's website, **cityofmoorhead.com**. Click the eNotification link at the top of the home page to sign up today!

## Events and Meetings Calendar

Visit **cityofmoorhead.com** for a complete list of events, programs, and meetings. Want city meetings at your fingertips? Subscribe to the meetings calendar!

## Voting

### Who is eligible to vote?

Generally, a person is eligible to vote if, at the time of the election, he or she is 18 years of age or older, a citizen of the United States, and has resided in Minnesota for at least 20 days.

### How do I register to vote?

Contact the Clay County Auditor's Office at **218.299.5006** or **claycountymn.gov**.

### Where do I vote?

Find your precinct and voting location at **cityofmoorhead.com/voting**.

### Consider serving as an Election Judge

Paid volunteers are needed to staff polling places, administer elections, protect voters' rights, and register voters. For more information, contact the City Clerk at **218.299.5304**.

## Social Media

 [facebook.com/  
cityofmoorhead](https://facebook.com/cityofmoorhead)

 [@cityofmoorhead](https://twitter.com/cityofmoorhead)  
[#MoorheadProud](https://twitter.com/cityofmoorhead)





**City of Moorhead**

500 Center Ave  
PO Box 779  
Moorhead, MN 56561

PRSTD STD  
US POSTAGE

PAID

Permit No. 478  
Moorhead, MN 56560

ERCWSS  
Postal Customer

CAR-RT-SORT



**MATBUS**  
PUBLIC TRANSPORTATION

**MATBUS Fixed Route | 701.232.7500**

- 23 routes reaching Moorhead, Dilworth, Fargo, and West Fargo
- Buses operate Monday to Friday from 6:15 am – 11:15 pm, and Saturdays from 7:15 am – 11:15 pm.

**Metro Senior Ride | 701.356.7433**

- For seniors age 60+

**MAT Paratransit | 701.232.7500 (option 2)**

- Door-to-door service for persons with disabilities

**Ground Transportation Center | 502 NP Ave, Fargo, ND**

- Purchase tickets and passes; transfer between Moorhead and Fargo fixed routes.

**Download the MATBUS app!**

- Available on Google Play and the Apple Store
- Plan your trip, track your bus arrival in real time, get service alerts, and more!



Follow MATBUS on

